Performance Management Solutions

Elsevier has redesigned the homepage for its Performance Management Solutions!

**Frequently Asked Questions**

**What are the benefits of the new homepage?**
The new homepage is more graphical, engaging, and easier to use. The homepage makes it easier for learners to find their assignments, see organizational announcements, locate their transcript and credits earned, and more. With larger fonts and a more modern look and feel, the homepage will make your use of Performance Management products more intuitive.

**What products will have the new homepage?**
The new homepage will affect all Elsevier products built on our Performance Management platform. These products include the following:

- EPM Direct, Core Learning, and Core Development
- Elsevier Clinical Skills
- Revenue Cycle eLearning
- DirectCourse
- Elsevier Home Health Care
- PolicyNavigator

**Where do I find my assignments?**
Instead of My Personal Page, all assignments are directly accessible on the homepage under “My Activities Overview” on the left hand side. At a glance, you can see your overdue and current assignments. What’s more, you can see the specific items you need to complete. Clicking on one of those items brings you to the details on the Assigned Items page.

**Are there new sections?**
You’ll see a new section Non Content Updates. In addition, you’ll find a new Did You Know section to inform you of other important information. Also of note, you’ll now find your login and profile information in one place at the top right of the homepage. Elsevier Clinical Skills user will also see a Recently Viewed section that will keep track of Skills and Patient Education you’ve seen.

**Can I use the new homepage on my tablet and smartphone?**
Yes. If you use a smartphone or tablet, the new homepage will adjust automatically to the right size so it works well on your mobile device.

For Elsevier Clinical Skills, if you use a smartphone, you can view Skills and Patient Education. If you use a tablet, you can also take tests and do other competency activities. If you’re a preceptor, you can complete the checklist right on the tablet.

**Is there anything new for Elsevier Clinical Skills?**
Yes. Besides the homepage, Skills customers will experience a more pleasing design for Skills and Patient Education pages. You can search Skills and Patient Education referentially from the homepage or click on a link to browse Skills and Patient Education.
Will I have to make any technical changes to my system, such as firewall settings?
No changes will be required. The one exception involves customers who have bookmarked the Skills referential URL. In that case, they should bookmark the new Skills URL after launch of the homepage.

What browsers will work with the new homepage?
Elsevier recommends using the most current version of any contemporary browser while using the product, including Internet Explorer 9 or above, Edge, Chrome, Firefox, and Mobile Safari. IE8 is no longer supported.

Whom do I contact for more information?
Administrators should contact their Customer Engagement specialist.